

### Jubilee Motor Policies at Lloyd's Fleet Policy Summary

Some important facts about your Fleet insurance are summarised below. This summary does not describe all the terms and conditions of your policy, so please take time to read the policy document to make sure you understand the cover it provides.

Your cover is valid for 12 months.

#### About your Fleet Cover

Features and benefits included automatically	Significant exclusions or limitations	Policy section information can be found in
Liability to Others Including:- Towing Principles Clause Unauthorised Use		Section 1
Loss or Damage to Your Vehicle	Only Comprehensive Policies	Section 2
Fire and Theft Loss or Damage	Comprehensive and Third Party Fire and Theft Policies Only.  Excludes theft if the keys have been left in or on the vehicle.	Section 2
Windscreen and Window Glass	Only Comprehensive Policies and subject to excess stated on the policy schedule	Section 2
Medical Expenses	Only Comprehensive Policies	Section 4
No Claims Discount	Not applicable on fleet policy	
Use of your Vehicle Abroad		Section 6

#### Claims

Claims Service Helpline 0800 435 644

#### Cancellation right

We hope you are happy with the cover this policy provides. However, retail customers have the right to cancel it within 14 days of receiving the policy, without giving any reasons. If that happens, we will charge you pro-rata for the cover provided from the beginning of the contract until the policy is cancelled.

#### Complaints

The procedure is detailed in the policy document. In the first instance you should contact Jubilee Motor Policies. You may, at any time, make a complaint to the Lloyd's Complaints Dept and if not resolved the Financial Ombudsman.

#### Financial Services Compensation Scheme

We are members of the Financial Services Compensation Scheme (FSCS). If we are unable to meet our obligations you may be entitled to compensation from the scheme, depending on the type of insurance and circumstances of any claim.